NEW PARTNERSHIPS

- Implemented Babies Need Words Program with Capital Region, SSM, and Scholastic, Inc.
- Hosted Lincoln University Lecture Series
- Rotary West provided funding for a self-checkout station at the Main Library
- Lincoln University's KJLU cosponsored a new program called Music in the Library featuring live music performances.

Three Rivers' Helping Hands Foundation gave the Library $10,000 towards the Osage County renovation project for ADA upgrades.

SERVICES

- 3-D printers made available for public use.
- Expanded homebound delivery service by utilizing MRRL Friends members as volunteers

2019 MRRL Board of Trustees
President: Jeff Briggs
Vice President: Kay Kasiske
Treasurer: Ruth Canada
Secretary: Vicki Ford

Megan Eldridge
Stu Murphy
Valerie Weber
Ithaca Bryant
Anita Randolph
Chuck Lahmeyer

Kaye Bertels
Bonnie Baker
Sabra Paulsmeyer
Peggy Mulvania
Debbie Rowles

2019 City of Jefferson/Cole County Board Officers
President: Valerie Weber
Vice President: Kay Kasiske
Treasurer: Ithaca Bryant
Secretary: Ruth Canada

2019 Osage County Library Board Officers
President: Bonnie Baker
Vice President: Kaye Bertels
Treasurer: Peggy Mulvania
Secretary: Debbie Rowles

MRRL Administrative Team
Director: Claudia Cook
Assistant Director: Betty Hagenhoff
Marketing Manager: Natalie Newville
Business and Human Resources Coordinator: Diane Clingman

REPORT
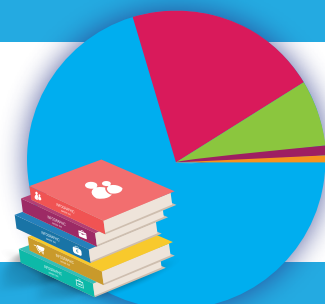## TO THE COMMUNITY
2019

2019 was a monumental year for the Osage County Branch Library and its residents. After a unanimous vote by the MRRL Library Board of Trustees to pursue buying the Deutsches Heim building in 2018, the purchase was finalized in March of 2019. With this action, the Osage County Library Board's vision to own their own building became a reality. G&T Construction was awarded the contract to renovate the new location and work began in October. The project was completed in early 2020.
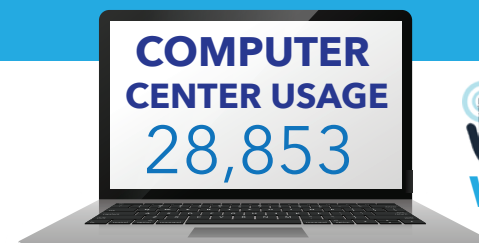
2019 was also a year of innovation for patron services. It became apparent that while the library's program attendance, outreach services and online database and e-materials usage were increasing, circulation numbers for physical materials were not. By thinking outside of the box, staff created and implemented MRRL Book Box. MRRL Book Box is our library's version of a subscription box, combining the librarians' love of reader's advisory and the patron's love of cultivated content. Members of the community can now pick up a selection of books specifically chosen for their own unique preferences. With the launching of this program, the Library saw an immediate increase in circulation numbers, as well as an increase in new and reactivated library cards.

Other highlights of 2019 include the Library Board of Trustees decision to work with John Chrastka, founder of EveryLibrary which resulted in a community-wide Library survey in Cole County. The Library also secured its place as the community's living room by providing a safe haven for displaced people after the devastating tornado on May 22. Our hardworking staff, along with our wifi, computers, charging stations, and comfortable seating made a difference to many during a challenging time.

TOTAL ITEMS CHECKED OUT: 498,588

363,268 — Books
94,259 — Video
32,940 — Audio
3,756 — Periodicals
4,365 — Other

COMPUTER CENTER USAGE 28,853

159,374 WEBSITE HITS

165,133 SOCIAL MEDIA HITS

73,808 E-RESOURCES CHECKED OUT

55,146 CARD HOLDERS

1,135 PROGRAMS OFFERED

33,374 PEOPLE ATTENDED PROGRAMS

233,169 LIBRARY VISITORS

208 VOLUNTEER SERVICE HOURS

19,482 MATERIALS ADDED

3,345 NEW CARDS ISSUED

RECOGNITIONS

- Debbie Rowles received the Library Ambassador of the Year award.
- Myrana Gibler received the Library Volunteer of the Year award.
- Courtney Waters, Teen Services Manager, received the Missouri Library Association Show-Me Youth Services award.
- Missouri River Regional Library and Capital Region Healthy Schools, Healthy Communities program received Missouri Library Association's Community Partnership award.
- Missouri River Regional Library was nominated by the Jefferson City Chamber as one of 2019's Small Businesses of the Year.

Bookbox began in April of 2019.
From April 2019-December 2019, we filled 2,373 boxes for 486 people!

bookbox