

Job Title: Clerk, Teen

Department: Teen Services

Reports to: Teen Services Manager

JOB DESCRIPTION

Summary/Objective

This position works in the teen services area and provides circulation, reference services and assistance to library patrons.

Essential Duties and Responsibilities

1. Assists patrons in locating items and use of teen materials.
2. Assists with maintenance of the teen area, including straightening, shelving materials, shelf reading, and collection related projects.
3. Assists patrons with checking out and setting up gaming systems and board games.
4. Monitors and assists with teen computers.
5. Performs other duties as assigned.
 - a. Covers weekend lunches in the PCC. May work at other public service desks.
 - b. May assist with special projects and preparation of displays.
 - c. Participates in department and library meetings.
 - d. Assists with closing of the Library as needed.
 - e. May assist with teen programming.

Required Knowledge, Skills and Abilities

1. Ability to:
 - a. Utilize good organization, communication and customer service skills.
 - b. Communicate clearly and effectively.
 - c. Work cooperatively with library staff and particularly with teens and parents.
 - d. Adapt to changing and evolving Library procedures, priorities and information technologies.
 - e. Work independently and be self-directed.
 - f. Utilize excellent phone skills to effectively communicate.
2. Must have knowledge of basic computer skills and able to access e-mail, the Internet and Library intranet.

Supervisory Responsibility

This position has no supervisory responsibilities.

Work Environment

This job operates in a professional office environment. This role routinely uses standard office equipment such as computers, printers, phones, photocopiers, fax machine, cash register, credit card machine, etc.

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodation may be made to enable individuals with disabilities to perform the essential duties and responsibilities.

- Frequent bending, lifting, reaching and stooping to select and shelve library materials.

- Sitting, standing and walking.
- Lifting and carrying, 25 pounds or less.

Position Type/Expected Hours of Work

- This is a part-time position. The hours are:
Every Other Weekend:
Saturday – 12:00 p.m. to 5:00 p.m.
Sunday – 12:00 p.m. to 5:00 p.m.

Education/Experience

1. High school diploma or GED.
2. Previous library experience helpful.
3. Previous clerical and/or public service experience.
4. Previous experience working with teens preferred.

Specialized Knowledge, Licenses, Etc.

High degree of customer services skills to work with patrons of all ages including special needs patrons.

Other duties

Please note this job description is not designed to cover a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change any time with or without notice.